

[REDACTED]

November 14, 2018

To Whom it May Concern,

Please find attached a list of our inventory damaged in Hurricane Michael. We have been in business for over sixty-five years and feel we are qualified to determine the extent of the damage to our pianos and organs. During and after the storm, that affected us on October 10, we had extensive water, wind, and mold damage to numerous items in our inventory. These items sat in water and in a humid environment for over three weeks which voided warranties and made it impossible to sell. Because of the humid environment, the digital pianos and organs were severely affected electronically which compromised their warranties. Based on our examination of these items, we feel that repairing these items would be cost prohibitive and there is no guarantee they could be restored to their condition prior to the storm. We appreciate you taking the time to look over everything and if you need additional information, feel free to contact us.

Sincerely,

[REDACTED]

[REDACTED]

PANAMA CITY INVENTORY

FLR PL	BRAND	MODEL	SERIAL	TYPE	COST	FREIGHT	TOTAL	COMMENTS
TAD	RODGERS	CT-4150	EE1100GH0352518	AUDIO	\$1,046.00	\$0.00	\$1,046.00	AUDIO SPEAKER SYSTEM
TAD	RODGERS	CT-8150	EE1100GH1153723	AUDIO	\$1,785.00	\$0.00	\$1,785.00	AUDIO SPEAKER SYSTEM
TAD	RODGERS	FR.1	Z6I0191	AUDIO	\$370.00	\$0.00	\$370.00	AUDIO SPEAKER SYSTEM
TAD	RODGERS	FR.1	Z6I0192	AUDIO	\$370.00	\$0.00	\$370.00	AUDIO SPEAKER SYSTEM
TAD	RODGERS	FR.1	Z6I0196	AUDIO	\$370.00	\$0.00	\$370.00	AUDIO SPEAKER SYSTEM
TAD	RODGERS	FR.1	Z6I0197	AUDIO	\$370.00	\$0.00	\$370.00	AUDIO SPEAKER SYSTEM
TAD	RODGERS	FR.1	Z6I0269	AUDIO	\$370.00	\$0.00	\$370.00	AUDIO SPEAKER SYSTEM
TAD	RODGERS	CM-220	Z2C4260	AUDIO	\$489.00	\$0.00	\$489.00	MON SPKR W ROLAND AT-350
TAD	WHITE	V-2	PO274387	AUDIO	\$500.00	\$0.00	\$500.00	
TAD	WHITE	V-2	PO274367	AUDIO	\$500.00	\$0.00	\$500.00	
TAD	WHITE	V-2	PO274396	AUDIO	\$500.00	\$0.00	\$500.00	
TAD	WHITE	V-2	PO274366	AUDIO	\$500.00	\$0.00	\$500.00	
TOTAL AUDIO:					\$7,170.00	\$0.00	\$7,170.00	

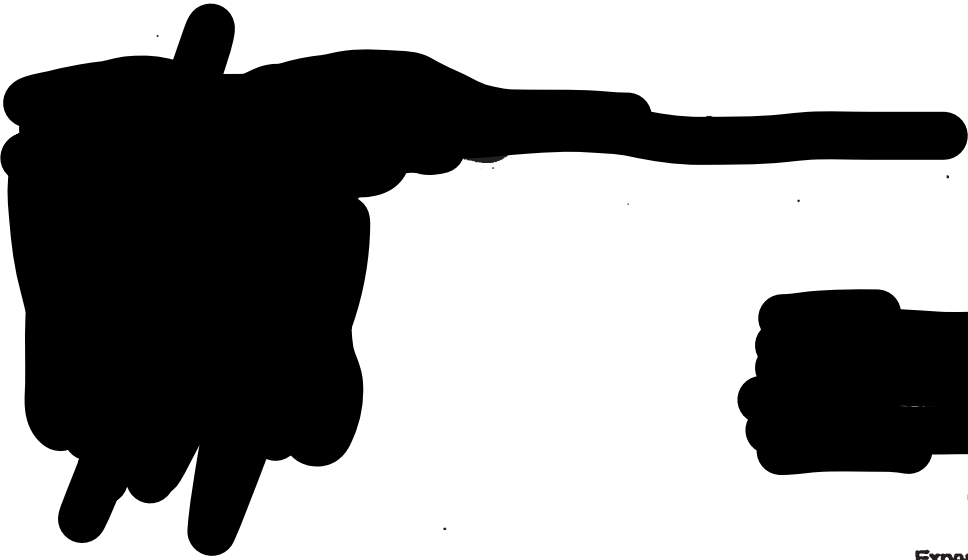
TAD	YAMAHA	P155	UBXJ04232	DIGITAL	\$420.00	\$0.00	\$420.00	W/MANUAL
TAD	YAMAHA	MONTAGE8	UAXH01081	DIGITAL	\$2,799.30	\$0.00	\$2,799.30	W/MANUAL
TAD	YAMAHA	MONTAGE8	UAXH01085	DIGITAL	\$2,799.30	\$0.00	\$2,799.30	W/MANUAL
TAD	YAMAHA	B3 PE	J35384473	DIGITAL	\$3,405.00	\$310.00	\$3,715.00	
TAD	YAMAHA	P125B	UBYJ03553	DIGITAL	\$420.00	\$13.55	\$433.55	
TAD	YAMAHA	MOXF8	UBVP01120	DIGITAL	\$1,240.27	\$0.00	\$1,240.27	W/MANUAL
TAD	YAMAHA	MOXF8	UBVP01121	DIGITAL	\$1,240.27	\$0.00	\$1,240.27	W/MANUAL
TAD	YAMAHA	CVP705B	UCXM01020	DIGITAL	\$3,339.00	\$0.00	\$3,339.00	W/B AND MANUAL

TAD	YAMAHA	DGB1KENC1	J3470213	DIGITAL	\$11,085.00	\$420.00	\$11,505.00	
TAD	KAWAI	K2	1641122	GRAND	\$12,000.00	\$0.00	\$12,000.00	
TAD	YAMAHA	NU1PE	UZWZ01027	HYBRID	\$3,005.00	\$210.00	\$3,215.00	W/B AND MANUAL
TAD	YAMAHA	CSP170B	UCXY01051	STUDIO	\$2,229.00	\$210.00	\$2,439.00	
TAD	YAMAHA	FC4A			\$25.50	\$0.00	\$25.50	PIANO STYLE FOOT PEDAL
TAD	YAMAHA	FC4A			\$25.50	\$0.00	\$25.50	PIANO STYLE FOOT PEDAL
TOTAL PIANO & ACCESSORIES:					\$44,033.14	\$1,163.55	\$45,196.69	

TAD	HAMMOND	825U	93080073	ORGAN	\$800.00	\$0.00	\$800.00	SUE GILBREATH
TAD	RODGERS	569	8510547	ORGAN	\$17,983.00	\$0.00	\$17,983.00	
TAD	RODGERS	577	8052E90135	ORGAN	\$15,000.00	\$0.00	\$15,000.00	
TAD	RODGERS	805	577Z050102	ORGAN	\$10,000.00	\$0.00	\$10,000.00	
TOTAL ORGAN:					\$43,783.00	\$0.00	\$43,783.00	

TOTAL INVENTORY: \$94,986.14 \$1,163.55 \$96,149.69

Handwritten notes:
 1
 2
 3
 4



Order Number: 0007077
Order Date: 4/9/2018
Expected Ship Date: 4/13/2018

Sandy

Customer Number: 0000057

Confirm To:

Customer P.O.:

Item	Unit	Ordered	Back Order	Price	Discount	Amount
10547 2M Lt 82/TP60/Tab	EA	1.000	0.000	18,350.00	0.00	18,350.00

X _____ Please accept this Order Agreement in full agreement to the terms, pricing and products. Any Changes to this order after your confirmation will incur additional charges.
THANK YOU FOR YOUR ORDER!

APR 11 2018
138-18356.00
disc-367.00

Net Order:	18,350.00
Discount Less Item:	0.00
Discount Less Total:	367.00
Freight:	0.00
Sales Tax:	0.00
Order Total:	17,983.00

Irrespective of any price list, or any announcement, prices and specifications listed herein are subject to

138- 18,356.00
Disc- (367.00)

[REDACTED]

COCK

Hammond 8254

[REDACTED]

\$ 800.00

[REDACTED]

LABOR READY



RECORDED

FW 311

[REDACTED]

Invoice Date: 3/2/2018

Order Date: 11/9/2017

Ship To:

Panama City, FL

Customer P.O. Ship VIA F.O.B. Terms

Quantity Ordered Shipped Back Order Price Amount

8501380	AMP 8-CH KIT CT-8150 ROD/CROW		Whse: 700			
	Serial Number: EE1100GH1153723			1.000		
8501381	EA	1.000		1.000	0.000	1,046.00
	AMP 4-CH KIT CT-4150 ROD/CROWN		Whse: 700			
	Serial Number: EE1100GH0352518			1.000		

Net Invoice: 2,831.00
 Less Discount: 0.00
 Freight: 0.00
 Sales Tax: 0.00
 Invoice Total: 2,831.00

Please print name of form with payment.

YAMAHA

INVOICE#:	[REDACTED]	PAGE:	1 of 1
INVOICE DATE:	07-NOV-17	DEALER#:	[REDACTED]
ORDER#:	[REDACTED]	TYPE:	INVOICE-STOCK
ORDERED BY#:	[REDACTED]		
CUST. PO#:	[REDACTED]		
AUTHORIZATION:	[REDACTED]		
ORGANIZATION:	[REDACTED]		
DELIVERY#:	[REDACTED]		
MASTER BILL#:	[REDACTED]		
REFERENCE:	0		
APPROVAL#:	1m		

Account must be current in order to qualify for Discounts.

ITEM# (SKU#) Serial No's	ITEM DESCRIPTION ITEM SUMMARY / SALES REP	QTY. ORDERED	REMAINING QTY. BKORDRD	QTY. SHIPPED	UNIT PRICE	UNIT DISCOUNT	DISCOUNT TYPE	UNIT NET PRICE	EXTENDED NET PRICE
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1. P115B	Black 88-note, weighted action digital ; 1440 / 5414 MICHAEL INMAN	1	0	1	420.00			420.00	420.00
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UBXJ04232.

135- 420.00
765- (8.40)

SUBTOTAL:	420.00
SHIPPING & HANDLING:	0.00
TAX:	0.00
TOTAL INVOICE:	420.00

YAMAHA

(714) 522-9011

[REDACTED]

Account must be current in order to qualify for Discounts

245

ITEM# (SKU#) Serial No's	ITEM DESCRIPTION ITEM SUMMARY / SALES REP	QTY ORDERED	REMAINING QTY BKORDRD	QTY SHIPPED	UNIT PRICE	AMOUNT	DISCOUNT TYPE	UNIT NET PRICE	EXTENDED NET PRICE
1. MONTAGE8	88-KEY FLAGSHIP MUSIC SYNTHES 1200 / 5658 MANDY SAHAR	2	0	2	2,799.30			2,799.30	5,598.60
UAXH01081, UAXH01085.									
2. FC4A	PIANO STYLE SUSTAIN FOOT PEDAL 1215 / 5658 MANDY SAHAR	2	0	2	25.50			25.50	51.00

330

135- 5598.60
701- 51.00
765- <112.99>

SUBTOTAL:	5,649.60
SHIPPING & HANDLING:	0.00
TAX:	0.00
TOTAL INVOICE:	5,649.60

[REDACTED]

YAMAHA

[REDACTED]

Discount [REDACTED]

ITEM# (SKU#) Serial No's	ITEM DESCRIPTION ITEM SUMMARY / SALES REP	QTY ORDERED	REMAINING QTY BKORDRD	QTY SHIPPED	UNIT PRICE	UNIT DISCOUNT	DISCOUNT TYPE	UNIT NET PRICE	EXTENDED NET PRICE
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1. B3 PE	48" UPRIGHT PIANO POL. EBONY W 1313 / 5414 MICHAEL INMAN	1	0	1	3,405.00			3,405.00	3,405.00
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J35384473.

[REDACTED]

YAMAHA

ITEM# (SKU#) Serial No's	ITEM DESCRIPTION ITEM SUMMARY / SALES REP	QTY ORDERED	REMAINING QTY BKORDRD	QTY SHIPPED	UNIT PRICE	UNIT DISCOUNT	DISCOUNT TYPE	UNIT NET PRICE	EXTENDED NET PRICE
1. P125B	Black 88-note, weighted action digital ; 1440 / 5414 MICHAEL INMAN	1	0	1	420.00			420.00	420.00

SUBTOTAL:	420.00
SHIPPING & HANDLING:	13.55
TAX:	0.00
TOTAL INVOICE:	433.55

INVOICE NOTES: PHONE MR INMAN-TERMS OKD/NM

YAMAHA

UNIT	UNIT	DISCOUNT	UNIT
1	0	1	3,005.00
			3,005.00
			3,005.00

1. NU1 PE HYBRID UPRIGHT 1374 / 5414 TERRY STOCKTON

UZWZ01027.

SUBTOTAL:	3,005.00
SHIPPING & HANDLING:	210.00
TAX:	0.00
TOTAL INVOICE:	3,215.00

YAMAHA

VOICE # [REDACTED]
ORDER # [REDACTED]
DATE [REDACTED]
STOCK # [REDACTED]
AU [REDACTED] LATION [REDACTED]
ORG [REDACTED]
DE [REDACTED]
Y [REDACTED]
RE [REDACTED]

RM	DATE	DATE
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ITEM# (SKU#) Serial No's	ITEM DESCRIPTION ITEM SUMMARY / SALES REP	UNIT PRICE	DISCOUNT
MOXF8	88-KEY GH ACTION SYNTH 1200 / 5658 JOHN MESSERSCHMIDT	2	2,480.54

SUBTOTAL:	2,480.54
SHIPPING & HANDLING:	0.00
TOTAL INVOICE:	2,480.54

Phase 1 or Phase 2 emission standard

YAMAHA

[REDACTED]

088 1 1

#:

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1m

ITEM# (SKU#) Serial No's	ITEM DESCRIPTION ITEM SUMMARY / SALES REP	QTY ORDERED	REMAINING QTY BKORDRD	QTY SHIPPED	UNIT PRICE	UNIT DISCOUNT	DISCOUNT TYPE	UNIT NET PRICE	EXTENDED NET PRICE
1. CSP170B	Black walnut Clavinova tablet controller 1344 / 5414 MICHAEL INMAN	1	0	1	2,229.00			2,229.00	2,229.00

[REDACTED]

of Caric

TOTAL INVOICE: 2,439.00

SUBTOTAL:	2,229.00
SHIPPING & HANDLING:	210.00
TAX:	0.00
TOTAL INVOICE:	2,439.00

AMAHA

Account must be current in order to qualify for Discounts.

M 2% discount 30 days from invoice date, net due 45 days from invoice date.

ITEM# (SKU#) Serial No's	ITEM DESCRIPTION ITEM SUMMARY / SALES REP	QTY ORDERED	REMAINING QTY BKORDRD	QTY SHIPPED	UNIT PRICE	UNIT DISCOUNT	DISCOUNT TYPE	UNIT NET PRICE	EXTENDED NET PRICE
CVP701B	Matte black Clavinova ensemble conso 1340 / 5414 TERRY STOCKTON	1	0	1	1,938.00			1,938.00	1,938.00
:XN01018.									
CVP705B	Matte black Clavinova ensemble conso 1340 / 5414 TERRY STOCKTON	1	0	1	3,339.00			3,339.00	3,339.00

TRA 2521

YAMAHA

Account must be current in order to qualify for Discounts.

TERM 245	2½ discount 30 days from invoice date, net due 45 days from invoice date.	DISCOUNT 2	DISCOUNT DATE 13-DEC-17	NET DUE DATE 28-DEC-17
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ITEM# (No's)	ITEM DESCRIPTION ITEM SUMMARY / SALES REP	QTY ORDERED	REMAINING QTY BKORDRD	QTY SHIPPED	UNIT PRICE	UNIT DISCOUNT	DISCOUNT TYPE	UNIT NET PRICE	EXTENDED NET PRICE
GB1KRENC1 F5' GB1K DISKLAVIER ENSPIRE CL (P 1332 / 5414 MICHAEL INMAN		1	0	1	11,085.00			11,085.00	11,085.00

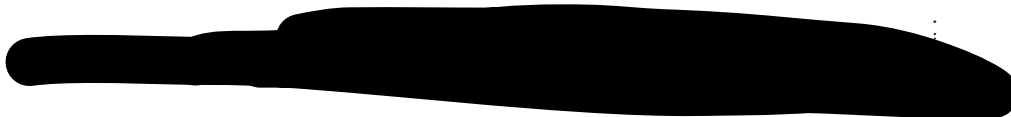
UPS TRACKING	11,085.00
	420.00
	0.00
TOTAL INVOICE:	11,505.00



6240 USA

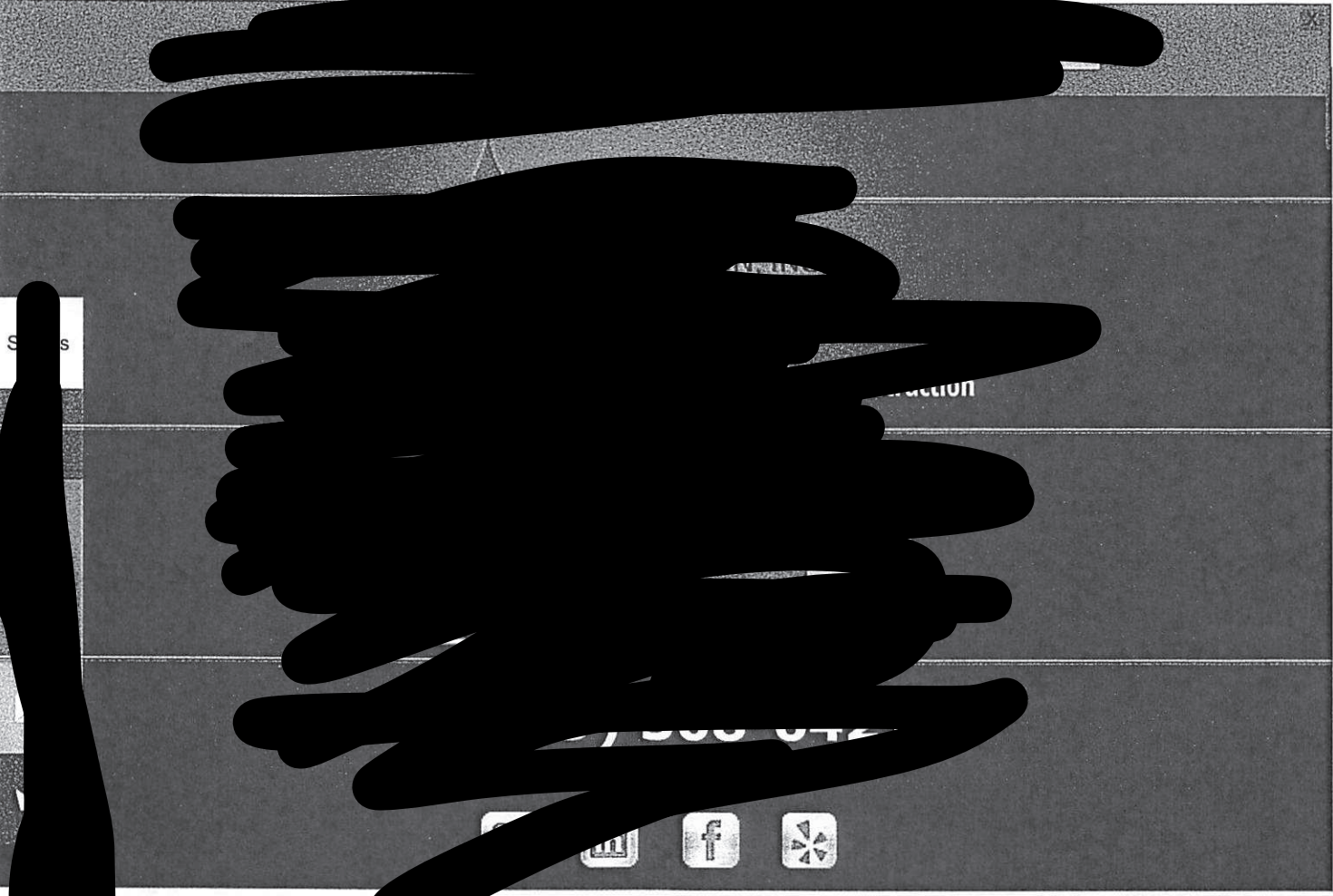


Item Code	Unit	Ordered	Shipped	Back Ordered	Price	Amount
Serial Number: Z6I0186			1.000			
Serial Number: Z6I0190			1.000			
Serial Number: Z6I0191			1.000			
Serial Number: Z6I0192			1.000			
Serial Number: Z6I0196			1.000			
Serial Number: Z6I0197			1.000			
Serial Number: Z6I0269			1.000			
8401160	EA	2.000	2.000	0.000	565.00	1,130.00
TONE CABINET,SW6,BLK VINYL			Whse: 700			
Serial Number: Z010123			1.000			
Serial Number: Z010127			1.000			



Net Invoice:	10,380.00
Less Discount:	0.00
Freight:	992.64
Sales Tax:	0.00
Invoice Total:	11,372.64





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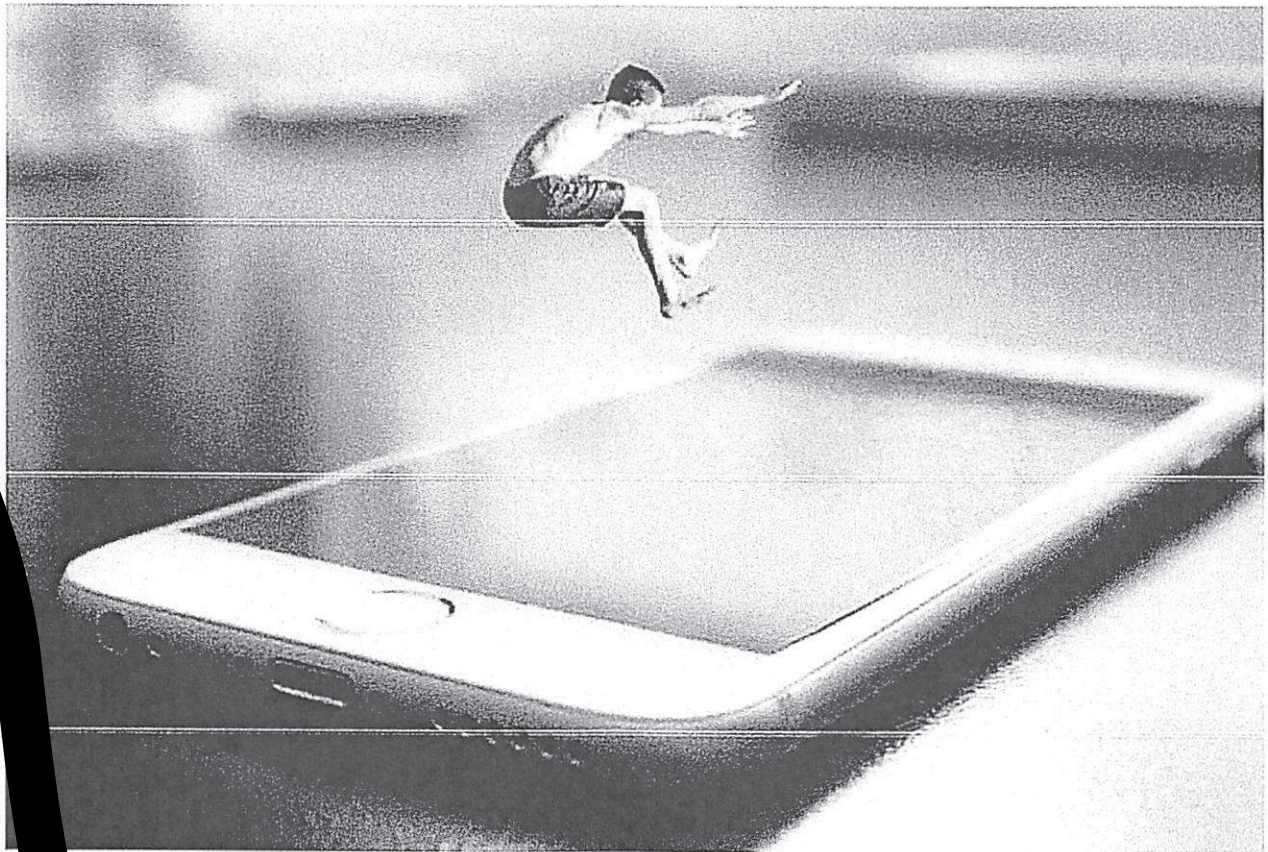
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Who all know by now that water and electronics just do not mix. Many of us have learned this lesson first hand, from the tragic experience of jumping into a pool with your phone, to the dreaded spilling of coffee onto a laptop, or even having to live through water damage to your hard drive. Regardless of your situation, we can all agree that water is bad for electronics. Not all of us, however, understand why. *How does water ruin electronics?* Continue reading to find out several of the consequences of wet electronics, along with the chemistry behind it.

What happens when water and electronics interact?

Explaining exactly how water damaged your precious electronic is usually a bit more complicated than your average IT's answer of "water destroyed it irreversibly." There are actually several different ways water can damage your phone, tablet, laptop, or computer- with some effects acting instantly, and others that span a longer period of time.

1. Short-circuiting

You know that scene in movies, where a splash of water onto a computer causes sparks to fly? Well, that might be a tad dramatic, but what they're trying to represent is a computer short circuiting. Short-circuiting is the result of impurities from your everyday drinking water making new pathways between parts in your computer where there shouldn't be, causing electricity to flow where it shouldn't and doing damage to your device.

2. Corrosion

Corrosion isn't something you'll necessarily see from the outside, and it's not something that happens right away, either. If your iPhone was off when you *accidentally* dunked it into a glass of water while drunk, you should leave it off and give it time to dry it out (using the old bag-of-rice method, of course). Once dry, you'll most likely be able to turn your phone back on, and there's a fair chance that it'll work as if nothing's happened.

Over time, however, the innards of your iPhone can start to corrode (or at least corrode at a quicker rate), leaving lasting damage to the connections within the phone, and causing it to eventually malfunction.

3. Ruined batteries

Batteries should be kept AWAY from water at all costs. If your laptop or phone battery is exposed to large amounts of water, then you can expect it to die either immediately or sometime in the near future. This is because as water gets inside of the battery itself, it reacts with the alkaline elements inside. The result is catastrophic, especially for lithium ion batteries. Want to know exactly how water ruins batteries? Check out this [video](#) demonstrating exactly that! (Skip to 0:50 for the best part)



Broken LCD screen

Unfortunately, your LCD screen isn't very tolerant of water either. If water gets underneath the glass and touches the digitizer, the LCD screen will automatically die. There's not really any recovery from this one, which is why when a screen breaks on a phone, watch or other device, you usually have to replace the whole thing.

Scratched hard drive platters

Water can do more than just short out the electronics on your hard drive. Impurities such as salt can also cause physical scratches on your hard drive's platters, which can make the data unreadable. Visit our guide to fixing water damaged hard drives to learn more.

Why Does Water Ruin Electronics?

So back to the meat of it all- why *does* water ruin electronics?

Water is bad for electronics for several reasons. Here's a quick cheat sheet:

- **Salt and minerals** - pure water itself won't necessarily damage electronics, but the salt, minerals, and other ions found in impure water (our everyday tap water and drinking water) do. As these little salts and minerals infiltrate your electronic, they settle in places where they shouldn't, creating false connections between bits and pieces of your system that shouldn't be connected, altering the internal circuitry of your devices and causing them to malfunction.
- **Wetness** - water is, first and foremost, wet, which is not to be taken for granted. Pure water itself could still cause damage to your electronics, especially if they are used along with paper capacitors or other materials that dissolve in water.
- **Conductivity** - while pure water isn't a great conductor, water that is mixed with all the impurities mentioned above will be a slightly more conductive. The more conductive the water is (it increases as the level of impurities increases), the more potential it has to damage your electronics.

Why Doesn't Water and Electronics Mix? Mystery solved.

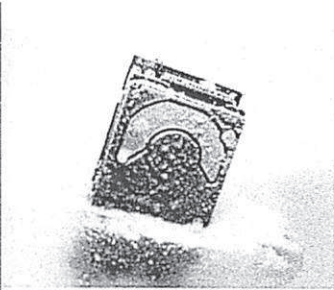


Do you have any experience with water damaged electronics? Whether you've successfully restored a water damaged device or you want to tell us about your own personal horror story of water getting into your phone's battery, we want to hear it. Share your stories in the comments below.

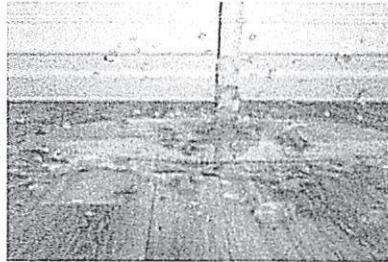
Share this:



Shares **ted Posts:**



How to Repair Hard Drive Water Damage



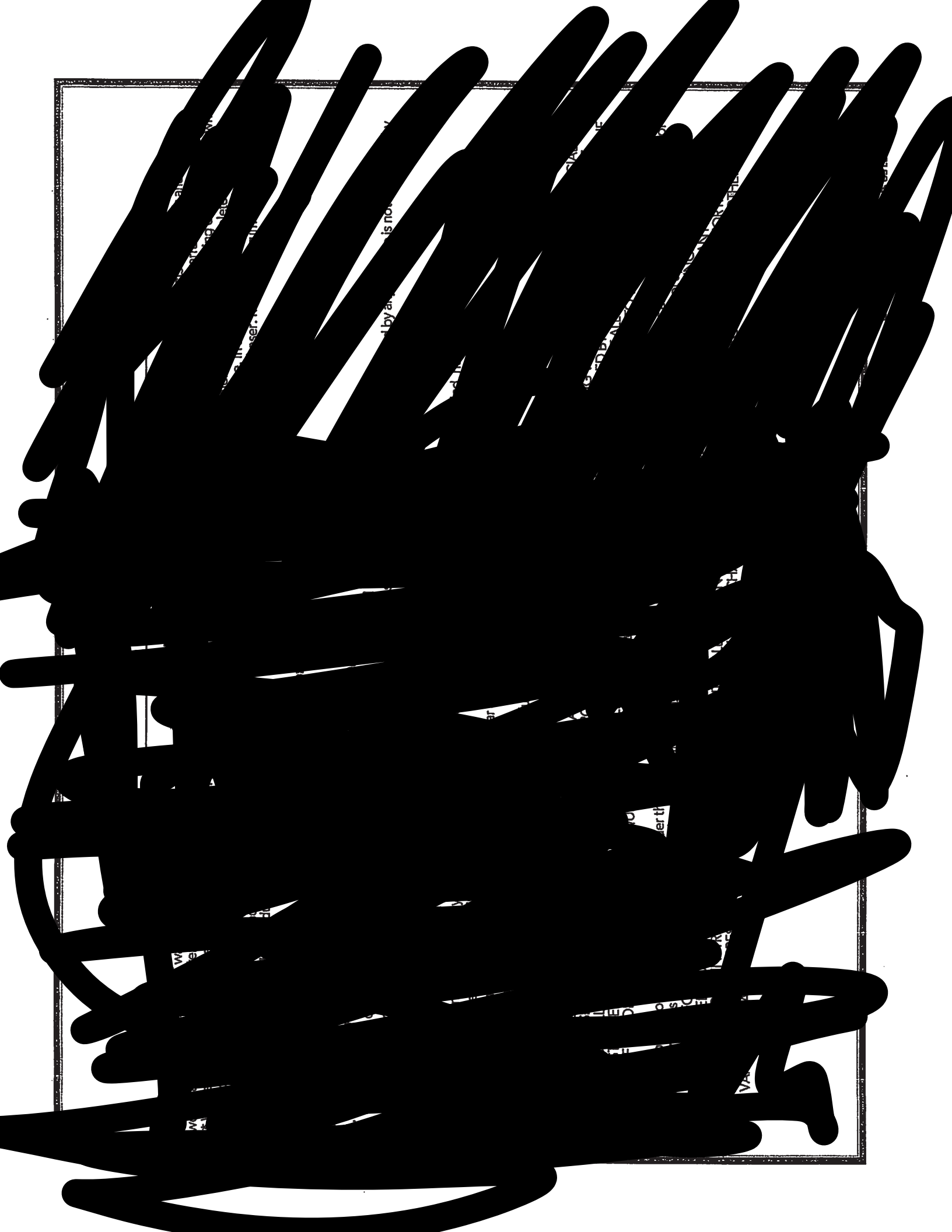
Refrigerators and Water Damage: How a Leak Can



Top 6 Sources of Water Damage in the Home

This entry was posted in Water Damage on September 7, 2017 [<https://tscrestoration.com/blog/water-ruin-electronics/>] by TSC Restoration.





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LIMITED 5-YEAR WARRANTY ON CLAVINOVA DIGITAL PIANOS

Thank you for selecting a YAMAHA product. YAMAHA products are designed and manufactured to provide a high level of defect-free performance. Yamaha Corporation of America ("YAMAHA") is proud of the experience and craftsmanship that goes into each and every YAMAHA product. YAMAHA sells its products through a network of reputable, specially authorized dealers and is pleased to offer you, the Original Owner, the following Limited Warranty, which applies only to products that have been (1) directly purchased from YAMAHA's authorized dealers in the fifty states of the USA and District of Columbia (the "Warranted Area") and (2) used exclusively in the Warranted Area. YAMAHA suggests that you read the Limited Warranty thoroughly, and invites you to contact your authorized YAMAHA dealer or YAMAHA Customer Service if you have any questions.

THIS WARRANTY COVERS CLAVINOVA DIGITAL PIANOS AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR 5 YEARS.

Coverage: YAMAHA will, at its option, repair or replace the product covered by this warranty if it becomes defective, malfunctions or otherwise fails to conform with this warranty under normal use and service during the term of this warranty, without charge for labor or materials. Repairs may be performed using new or refurbished parts that meet or exceed YAMAHA specifications for new parts. If YAMAHA elects to replace the product, the replacement may be a reconditioned unit. Although Clavinova digital pianos are normally serviced in the home, you will be responsible for any installation or removal charges and for any initial shipping charges if the product(s) must be shipped for warranty service. However, YAMAHA will pay the return shipping charges to any destination within the USA if the repairs are covered by the warranty. This warranty does not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation or failure to follow instructions according to the Owner's Manual for this product; any shipment of the product (claims must be presented to the carrier); repair or attempted repair by anyone other than YAMAHA or an authorized YAMAHA Service Center; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear, battery replacement and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; (e) damages attributable to power line surge or related electrical abnormalities, lightning damage or acts of God; or (f) RFI/EMI (interference/noise) caused by improper grounding or the improper use of either certified or uncertified equipment, if applicable. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. This warranty covers only the Original Owner and is not transferable.

In Order to Obtain Warranty Service: Warranty service will only be provided for defective products within the Warranted Area. Clavinova pianos require in-home service. Contact your local authorized YAMAHA dealer who will advise you of the procedures to be followed. If this is not successful, contact YAMAHA at the address, telephone number or website shown below. YAMAHA may request that you send the defective product to a local authorized YAMAHA Servicer or authorize return of the defective product to YAMAHA for repair. If you are uncertain as to whether a dealer has been authorized by YAMAHA, please contact YAMAHA's Service Department at the number shown below, or check Yamaha's website at www.yamaha.com. Product(s) shipped for service should be packed securely and must be accompanied by a detailed explanation of the problem(s) requiring service, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the product, as evidence of warranty coverage. Should any product submitted for warranty service be found ineligible, an estimate of repair cost will be furnished and the repair will be accomplished only if requested by you and upon receipt of payment or acceptable arrangement for payment.

Limitation of Implied Warranties and Exclusion of Damages: ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME SET FORTH ABOVE. YAMAHA SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE OR INTERRUPTION OF PERFORMANCES OR ANY CONSEQUENCES THEREOF. YAMAHA'S LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT YAMAHA'S OPTION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This is the only express warranty applicable to the Product specified herein; Yamaha neither assumes nor authorizes anyone to assume for it any other express warranty.

If you have any questions about service received or if you need assistance in locating an authorized YAMAHA Servicer, please contact:



CUSTOMER SERVICE
Yamaha Corporation of America
6600 Orangethorpe Avenue, Buena Park, California 90620-1373
Telephone: 800-854-1569
www.yamaha.com

Do not return any product to the above address without a written Return Authorization issued by YAMAHA.

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HYBRID PIANOS

L I M I T E D

5-YEAR WARRANTY

on Yamaha Hybrid Pianos

Thank you for selecting a YAMAHA product. YAMAHA products are designed and manufactured to provide a high level of defect-free performance. Yamaha Corporation of America ("YAMAHA") is proud of the experience and craftsmanship that goes into each and every YAMAHA product. YAMAHA sells its products through a network of reputable, specially authorized dealers and is pleased to offer you, the Original Owner, the following Limited Warranty, which applies only to products that have been (1) directly purchased from YAMAHA's authorized dealers in the fifty states of the USA and District of Columbia (the "Warranted Area") and (2) used exclusively in the Warranted Area. YAMAHA suggests that you read the Limited Warranty thoroughly, and invites you to contact your authorized YAMAHA dealer or YAMAHA Customer Service if you have any questions.

THIS WARRANTY COVERS HYBRID PIANOS AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR 5 YEARS.

Coverage: YAMAHA will, at its option, repair or replace the product covered by this warranty if it becomes defective, malfunctions or otherwise fails to conform with this warranty under normal use and service during the term of this warranty, without charge for labor or materials. Repairs may be performed using new or refurbished parts that meet or exceed YAMAHA specifications for new parts. If YAMAHA elects to replace the product, the replacement may be a reconditioned unit. Although YAMAHA Hybrid Pianos are normally serviced in the home, you will be responsible for any installation or removal charges and for any initial shipping charges if the product(s) must be shipped for warranty service. However, YAMAHA will pay the return shipping charges to any destination within the USA if the repairs are covered by the warranty. This warranty does not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation or failure to follow instructions according to the Owner's Manual for this product; any shipment of the product (claims must be presented to the carrier); repair or attempted repair by anyone other than YAMAHA or an authorized YAMAHA Service Center; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) action regulation, the results of normal wear, battery or battery replacement and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; (e) damages attributable to power line surge or related electrical abnormalities, lightning damage or acts of God; or (f) RFI/EMI (Interference/noise) caused by improper grounding or the improper use of either certified or uncertified equipment, if applicable. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. This warranty covers only the Original Owner and is not transferable.

IN ORDER TO OBTAIN WARRANTY SERVICE: Warranty service will only be provided for defective products within the Warranted Area. YAMAHA Hybrid Pianos require in-home service. Contact your local authorized YAMAHA dealer who will advise you of the procedures to be followed. If this is not successful, contact

YAMAHA at the address, telephone number or website shown below. YAMAHA may request that you send the defective product to a local authorized YAMAHA Servicer or authorize return of the defective product to YAMAHA for repair. If you are uncertain as to whether a dealer has been authorized by YAMAHA, please contact YAMAHA's Service Department at the number shown below, or check Yamaha's website at usa.yamaha.com. Product(s) shipped for service should be packed securely and must be accompanied by a detailed explanation of the problem(s) requiring service, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the product, as evidence of warranty coverage. Should any product submitted for warranty service be found ineligible, an estimate of repair cost will be furnished and the repair will be accomplished only if requested by you and upon receipt of payment or acceptable arrangement for payment.

LIMITATION OF IMPLIED WARRANTIES AND EXCLUSION OF DAMAGES: ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME SET FORTH ABOVE. YAMAHA SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE OR INTERRUPTION OF PERFORMANCES OR ANY CONSEQUENCES. YAMAHA'S LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT YAMAHA'S OPTION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This is the only express warranty applicable to the product specified herein; Yamaha neither assumes nor authorizes anyone to assume for it any other express warranty.

If you have any questions about service received or if you need assistance in locating an authorized YAMAHA Servicer, please contact:

CUSTOMER SERVICE

Yamaha Corporation of America

6600 Orangethorpe Avenue, Buena Park, California 90620-1373

Telephone: 877-803-5608 usa.yamaha.com

Do not return any product to the above address without a written Return Authorization issued by YAMAHA.



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YAMAHA PIANOS

L I M I T E D

10-YEAR WARRANTY

ON ACOUSTIC PIANOS

Thank you for selecting a YAMAHA product. YAMAHA products are designed and manufactured to provide a high level of defect-free performance. Yamaha Corporation of America ("YAMAHA") is proud of the experience and craftsmanship that goes into each and every YAMAHA product. YAMAHA sells its products through a network of reputable, specially authorized dealers and is pleased to offer you, the Original Owner, the following Limited Warranty, which applies only to products that have been (1) directly purchased from YAMAHA's authorized dealers in the fifty states of the USA and District of Columbia (the "Warranted Area") and (2) used exclusively in the Warranted Area. YAMAHA suggests that you read the Limited Warranty thoroughly, and invites you to contact your authorized YAMAHA dealer or YAMAHA Customer Service if you have any questions.

THIS WARRANTY COVERS THE LISTED PRODUCTS AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR 10 YEARS.

COVERAGE: YAMAHA will, at its option, repair or replace the product covered by this warranty if it becomes defective, malfunctions or otherwise fails to conform with this warranty under normal use and service during the term of this warranty, without charge for labor or materials. Such service includes in-home repairs for normal and customary repairs. Repairs may be performed using new or refurbished parts that meet or exceed YAMAHA specifications for new parts. If YAMAHA elects to replace the product, the replacement may be a reconditioned unit. This warranty does not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation or failure to follow instructions according to the Owner's Manual for this product; any shipment of the product (claims must be presented to the carrier); repair or attempted repair by anyone other than YAMAHA or an authorized YAMAHA Service Center; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; (e) damages related to lightning damage or acts of God; (f) the improper use of either certified or uncertified equipment; or (g) any electronic or electro-mechanical devices that may be included as a part of the piano. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. This warranty covers only the Original Owner and is not transferable.

IN ORDER TO OBTAIN WARRANTY SERVICE: Warranty service will only be provided for defective products within the Warranted Area. YAMAHA Acoustic Pianos require in-home service. Contact your local authorized YAMAHA dealer who will advise you of the procedures to be followed. If this is not successful, contact YAMAHA at the address, telephone number or website shown below. If you are uncertain as to whether a dealer has been authorized by YAMAHA, please contact YAMAHA's Service Department at the number shown below, or check Yamaha's website at www.Yamaha.com.

Product(s) must be accompanied by a detailed explanation of the problem(s) requiring service, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the product, as evidence of warranty coverage. Should any product submitted for warranty service be found ineligible, an estimate of repair cost will be furnished and the repair will be accomplished only if requested by you and upon receipt of payment or acceptable arrangement for payment.

LIMITATION OF IMPLIED WARRANTIES AND EXCLUSION OF DAMAGES: ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME SET FORTH ABOVE. YAMAHA SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE OR INTERRUPTION OF PERFORMANCES OR ANY CONSEQUENCES. YAMAHA'S LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT YAMAHA'S OPTION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This is the only express warranty applicable to the product specified herein; Yamaha neither assumes nor authorizes anyone to assume for it any other express warranty.

If you have any questions about service received or if you need assistance in locating an authorized YAMAHA Servicer, please contact:



YAMAHA

CUSTOMER SERVICE

Yamaha Corporation of America

6600 Orangethorpe Avenue, Buena Park, California 90620-1373

Telephone: 800-854-1569

www.yamaha.com

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disklavier / SILENT Piano™

L I M I T E D W A R R A N T Y

ON DISKLAVIER® & SILENT PIANO®

Thank you for selecting a YAMAHA product. YAMAHA products are designed and manufactured to provide a high level of defect-free performance. Yamaha Corporation of America ("YAMAHA") is proud of the experience and craftsmanship that goes into each and every YAMAHA product. YAMAHA sells its products through a network of reputable, specially authorized dealers and is pleased to offer you, the Original Owner, the following Warranties, which apply only to products that have been (1) directly purchased from YAMAHA's authorized dealers in the fifty states of the USA and District of Columbia (the "Warranted Area") and (2) used exclusively in the Warranted Area. YAMAHA suggests that you read the Warranties thoroughly, and invites you to contact your authorized YAMAHA dealer or the YAMAHA Customer Service if you have any questions.

LIMITED 5-YEAR WARRANTY ON ELECTRONIC/ ELECTROMECHANICAL PARTS OF DISKLAVIER AND SILENT PIANO

LIMITED 10-YEAR WARRANTY ON ACOUSTIC PIANO PARTS OF DISKLAVIER AND SILENT PIANO

COVERAGE: YAMAHA will, at its option, repair or replace any of the electronic/electromechanical parts of the Disklavier or Silent Piano, which become defective, malfunction or otherwise fail to conform with the Limited 5-Year Warranty due to a defect in materials or workmanship under normal use and service during the 5-year period from the date of purchase by or for the Original Owner; and YAMAHA will, at its option, repair or replace any of the acoustic piano parts of the Disklavier or Silent Piano which become defective, malfunction or otherwise fail to conform with the Limited 10-Year Warranty due to a defect in materials or workmanship under normal use and service during the 10-year period from the date of purchase by or for the Original Owner. Such service includes in-home repairs for normal and customary repairs. Repairs may be performed without charge for labor or materials, using new or refurbished parts that meet or exceed YAMAHA specifications for new parts. If YAMAHA elects to replace the Disklavier or Silent Piano, the replacement may be a reconditioned unit. These warranties do not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation or failure to follow instructions according to the Owner's Manual for these products; any shipment of these products (claims must be presented to the carrier); repair or attempted repair by anyone other than YAMAHA or an authorized YAMAHA Service Center; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear, battery or battery replacement and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; (e) damages attributable to power line surge or related electrical abnormalities, lightning damage or acts of God; (f) RFI/EMI (Interference/noise) caused by improper grounding or the improper use of either certified or uncertified equipment, if applicable; or (g) software. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. These warranties cover only the Original Owner and are not transferable.

IN ORDER TO OBTAIN WARRANTY SERVICE: Warranty service will only be provided for defective products within the Warranted Area. YAMAHA Disklavier and Silent Pianos require in-home service. Contact your local authorized YAMAHA dealer who will advise you of the procedures to be followed. If this is not successful, contact YAMAHA at the address, telephone number or website shown below. If you are uncertain as to whether a dealer has been authorized by YAMAHA, please contact YAMAHA's Service Department at the number shown below, or check YAMAHA's website at www.yamaha.com. Product(s) must be accompanied by a detailed explanation of the problem(s) requiring service, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the product, as evidence of warranty coverage. Should any product submitted for warranty service be found ineligible, an estimate of repair cost will be furnished and the repair will be accomplished only if requested by you and upon receipt of payment or acceptable arrangement for payment.

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